# Sarah Mitrano

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## Experience

#### **Oscar Health**

Group Product Design Manager March 2023-Present · Boulder, CO

Senior Product Designer March 2021-March 2023 · Boulder, CO

Product Designer September 2018-March 2021 · New York, NY

Oscar is a tech-enabled health insurance company that uses design and data to make a healthier life accessible for all. I lead design for Oscar's virtual care offering. In addition to coaching the designers on my team, I conduct research, plan experiments, collaborate with teammates and senior leadership, and design high-impact solutions.

#### Moment

Senior Designer February 2018-August 2018 · New York, NY

Designer June 2016-February 2018 · New York, NY

Moment is a NYC-based design consultancy. I designed digital products and services for Fortune 500 clients in healthcare, finance, and media, led client and internal sessions to hone value propositions, UX, and visual systems, presented to C-suite leaders, and mentored junior designers.

#### Almanac

Design Intern June 2015-May 2016 · St. Louis, MO

Conceptualized and crafted purpose-driven brands for clients of an award-winning design firm.

# Education

Washington University in St. Louis BFA, Communication Design

### Skills

Interaction design Visual systems Coaching & management UX research User advocacy Facilitation Storytelling

### Writing

Engineering Handoffs: Tips from Oscar Designers

How Storyboarding Improved the Oscar Primary Care Experience

Reimagining the Future of Patient Recovery at Home

Venturing into Virtual Reality

### Honors

Fast Company Innovation by Design Award Semptember 2017

IxDA Interaction Award February 2017